



## Emergency Contacts

### CONTACT US Non-emergency Inquiries

#### TELEPHONE:

- **General Public Health Inquiries:** (805) 781-5500
- **Bioterrorism Inquiries:** (805) 788-2940
- **Environmental Health Inquiries:** (805) 781-5544
- **Mental Health Inquiries:** (805) 781-4700
- **Automated Touchtone Telephone Directory:** (805) 781-5000

#### MAIL:

San Luis Obispo County Public Health Department  
Bioterrorism Preparedness Program  
2191 Johnson Ave  
PO Box 1489  
San Luis Obispo, CA 93406

### CONTACT US Emergency Inquiries

#### TELEPHONE:

- **Business hours:** (805) 781-5520
- **After hours:** (805) 781-4550, and ask for the public health officer on-call

#### MAIL:

San Luis Obispo County Public Health Department  
Bioterrorism Preparedness Program  
2191 Johnson Ave  
PO Box 1489  
San Luis Obispo, CA 93406

### How to Report an Emergency

If you believe that you have been exposed to a biological, chemical or radiological agent, or if you believe an intentional threat will occur or is occurring

-- **Immediately contact local emergency responders by calling 911.**

If you live in an area without 911 service, contact your local emergency, medical, public health, or police department.

### Public Health Information Line (PHIL)



*Public Health Information Line*

The Public Health Information Line (PHIL) is a pre-recorded message, in both english and spanish, that the public may call into during a public health incident, where they can receive up-to-date information on the situation and any other relevant information (such as what steps they may need to take to safeguard themselves and families).

The Public Health Information Line can be reached at **(805) 788-2903**.

### How to Get More Information During and After an Emergency

To get more information during and after an emergency, listen to your local television and radio broadcasts. If needed, contact local authorities such as the police or state or local health department (however, do not call 911 or other emergency telephone lines unless you need assistance with an immediate physical or medical emergency). If possible, you may also check media and state or local health department Web sites and CDC's Emergency and Preparedness Web site.

### Contacts for Use by State / Local Health Officials, and Healthcare Providers

- **CDC 24-hour Emergency Response Hotline: (770) 488-7100**
  - The CDC Emergency Response Hotline can be used by health departments and healthcare providers to receive emergency information from subject matter experts in bioterrorism, chemical emergency, and natural disasters.
- **Health agency directories, contacts, hotlines**
  - StatePublicHealth.org

### Emergency Notification Procedures for State/Local Public Health Dept Officials

- **State and local health officials -- Flow chart with explanations for responsibilities at each step**
  - <http://www.bt.cdc.gov/emcontact/Protocols.asp>

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## First Responders Information

- Emergency Response Resources
    - <http://www.cdc.gov/niosh/topics/emres/>
  - “Interim Recommendations for the Selection and Use of Protective Clothing and Respirators Against Biological Agents”
    - <http://www.bt.cdc.gov/documentsapp/Anthrax/Protective/10242001Protect.asp>
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